



MedStar Health

## MedStar Health Chooses Aladdin eToken to Protect Access to Critical Hospital Applications

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Jason Kreuter, Ph.D.  
associate director MedStar e-Health and  
MedStar Clinical Portal

**The Problem:** Securing medical staff access to sensitive patient records and applications

**The Solution:** Aladdin eToken strong authentication device for secure remote access

### Vital Hospital Records Must be Protected

MedStar Health is a US-based \$2.7-billion non-profit, community-based healthcare organization serving the Baltimore/Washington region. With the medical records of thousands of patients on-hand, they needed to provide a strong authentication solution, ensuring secure access for the doctors and nurses remotely accessing vital hospital applications.

### Doctors and Nurses Now Rely on eToken

More than 1,500 clinicians within seven MedStar-operated hospitals now use the USB-based Aladdin eToken to gain access to two critical medical applications – applications which present data from more than 139,000 inpatient admissions, and more than 900,000 outpatient visits each year. eToken, about the size of an average house key, requires doctors and nurses to possess the actual token and input the token password in order to access MedStar patient data outside the hospital.

### Securing Patient Data is a Priority

"Aladdin has been great to work with, as they have helped us deploy Aladdin eToken with customized security applications used by clinicians throughout our network of hospitals," said Jason Kreuter, Ph.D., associate director for MedStar e-Health and the MedStar Clinical Portal. "Our clinicians realize the importance of properly securing patient data, and we continue to receive positive feedback praising eToken's simple, yet powerful authentication technology." The healthcare industry has made meeting strict patient privacy requirements an issue of the utmost importance. eToken has shown itself to be a reliable, durable token that remains flexible enough to offer the wide variety of security features needed to comply with patient privacy regulations.

### The Importance of Strong Authentication

Teney Takahashi, market analyst at The Radicati Group, noted the emphasis the healthcare field places on strong authentication. "Large healthcare organizations demand reliable, powerful employee authentication in order to protect the privacy of their patients and to assist in complying with the numerous laws affecting the industry," Takahashi said. "By deploying the Aladdin eToken USB device, MedStar gains proven authentication technology that helps provide peace of mind not only for its clinicians, but also its patients."

**Benefits:**

- **Strong two-factor authentication** – staff must possess token and token password in order to access sensitive data
- **Aladdin's professional service and support** – assistance in deployment makes implementation easy
- **Small and mobile** – eToken's small size means it is the ideal solution, especially when it comes to remote access

**About MedStar Health**

MedStar Health is a \$2.9 billion non-profit healthcare organization and a community-based network of seven hospitals and other healthcare services in the Baltimore-Washington region. As the area's largest health system, it is one of its largest employers, with more than 23,000 employees and 4,600 affiliated physicians, all of whom support MedStar Health's patient-first philosophy that combines care, compassion and clinical excellence with an emphasis on customer service. We prove this everyday with over 145,000 inpatient admissions and more than one million outpatient visits each year.

To learn more about MedStar Health, visit: <http://www.medstarhealth.org/>

**About Aladdin eToken**

Aladdin eToken is a cost-effective user authentication and password management solution. It provides enhanced security and ensures safe information access; improved password and ID management; and secure mobility of digital credentials/certificates and keys.

About the size of an average house key, the award-winning Aladdin eToken is easy to use and highly portable, providing users with powerful authentication by requiring something they have, the tamper-proof eToken, and something they know, a password. It is used for secure network logon, secure VPN, Web Sign-On, Simple Sign-On, secure email, and numerous other applications. eToken is available in smart card and USB form factors featuring physical access (RFID) capabilities and one-time password technology.

The Aladdin Token Management System (TMS) enables the deployment, provisioning and maintenance of security Tokens, Smartcards and ID Badges within an organization. In addition, TMS offers seamless, and reliable management for Enterprise security services combining both PKI and non-PKI systems.

For more information, visit: [www.Aladdin.com/eToken](http://www.Aladdin.com/eToken).



For more contact information, visit: [www.Aladdin.com/contact](http://www.Aladdin.com/contact)

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