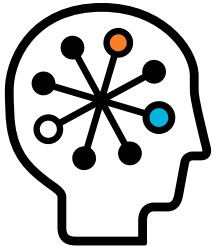


Two-Year Post Warranty HP Care Pack Services for HP Industry Standard Servers

Extended coverage that responds to today's business realities



Overview

- Provides expert, responsive support beyond warranty expiration
- Reduces the risks associated with keeping older IT assets
- Coverage reflects your need for high availability

It makes sense

HP Industry Standard Servers deliver unprecedented levels of reliability and performance. So it makes sense to keep them as long as possible. By doing so, you reduce disruption, plus lower acquisition and overall IT costs.

The current economic climate makes it even more important to extend the life of these important assets. However, for you to really benefit from keeping your current servers, you must be sure that they will continue to deliver the levels of availability that will support your business operations. That's where Two-Year Post Warranty HP Care Pack Services can help. These services take over when warranty or the original HP Care Pack Service coverage expires. They make sure you get continued expert support from HP to keep your servers operating at their very best in support of your business goals.

The right support at the right time

Two-Year Post Warranty HP Care Pack Services for HP Industry Standard Servers are specifically designed to provide essential technical support once your original coverage expires. They offer a choice of coverage hours and response times that reflect the important role that servers play in your enterprise. Best of all, they provide access to HP support technicians, tools, and resources—a combination that has proven its ability to deliver outstanding support for your HP technology and your IT environment. You extend the service life of your servers with confidence, knowing that they will be available whenever you need them.

Keeping your servers longer: smart or risky?

More and more companies are looking to reduce capital acquisition and deployment costs by keeping their current servers longer. It can be a smart strategy IF they can be sure of getting the levels of availability and performance they need from these older assets. However, in most cases, warranty or existing prepaid service contracts on the servers have expired. New support designed to reduce the risks and costs of downtime could be costly and difficult to find. That's why the introduction of Two-Year Post Warranty HP Care Pack Services is such good news.

Designed for today's realities

Two-Year Post Warranty HP Care Pack Services for HP Industry Standard Servers are specifically designed to respond to the realities you face. They offer expert, responsive support that allows you to keep current servers without worrying about availability issues. Select from two levels of service:

- **6-Hour Call to Repair** provides an assurance that repairs will be completed within 6 hours from the time the customer places a call for support. It is a commitment that is unique in the industry and can help meet the most demanding availability requirements.
- **4-Hour onsite response**, 24x7 coverage is designed for environments where downtime has a definite financial impact and where operations function after normal business hours.



These HP Care Pack Services deliver:

- Investment protection
- A significantly lower risk of service interruption
- Lower support renewal cost
- The ability to keep current servers longer without worrying about availability and performance issues

While One-Year Post Warranty HP Care Pack Services are also available, the two-year versions are more convenient, offer price protection for two years, and help ensure uninterrupted coverage for a longer time.

Why HP?

You can trust genuine HP Services to help you enjoy better business outcomes through:

- **Higher availability:** HP's fast, expert response makes sure your servers are available when you need them to support your business operations.
- **Reduced cost and risks:** With the average per-hour cost of downtime across all industries hitting the six-figure mark, HP Services can help dramatically reduce the cost and the risks of not being able to conduct business due to IT downtime.

- **Enhanced efficiency:** Services from HP support greater efficiency in the IT environment that can often help you do more with less.
- **Greater flexibility:** Services from HP help you build and manage an adaptive infrastructure that works to deliver better business outcomes now and responds quickly to new challenges and opportunities as they occur.

For more information

For more information about Post Warranty HP Care Pack Services and the complete portfolio of HP Care Pack Services, contact your HP Sales Representative or your authorized HP reseller. You can also find the right HP Care Pack Service for any need by consulting the HP Care Pack Services lookup tool:

www.hp.com/go/lookuptool

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Technology for better business outcomes

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4AA2-3523ENA, December 2008

