

OFF-THE-SHELF SERVICES

CONFIGURATION SERVICES

MINIMISE THE TIME AND EFFORT REQUIRED TO GET YOUR IT INFRASTRUCTURE UP AND RUNNING

Insight offers a full range of IT configuration services to our clients, meaning equipment can be supplied pre-configured with any desired image direct from Insight's custom designed Configuration Centre.

Operating under stringent ISO 9001:2000 quality controls, the Configuration Centre can install any required components and software images, followed by DOA testing ensuring that equipment arrives ready for immediate use.

▼ Configuration System

The Configuration Centre runs a bespoke software-based Quality Assurance (QA) system that controls and automates any orders, randomly selecting QA checks as well as defining the standard Total Quality checks at the bench.

It also issues a full QA statement for each unit built. All units carry their own data and configuration file providing a history of every unit passing through the Configuration Centre.

▼ Service Summary

These range from hardware upgrades on desktops and laptops to a full hardware build, soak-test and Operating System install on complex servers:

- Configuration upgrade of standard PC and laptop hardware and non-OS software load
- O/S Install standard PC and operating system install
- Asset Tagging
- Desktop and laptop imaging
- Imaging by department
- Image change control
- DOA testing of all hardware
- Soak testing

- Images design/creation including policies and continued maintenance
- Asset register
- Serial Number capture & reporting

Server builds generally require a simple, client agreed, build sheet to be completed with settings and options for the engineers to work with minimising client input from order through to delivery.

Our qualified engineers, following previously defined step-by-step instructions, carry out these projects. A configuration specialist will complete a pilot build for you to test and sign off, prior to the rollout commencing.

▼ Handling Faults/DOA's

To minimise the risk of your mission critical equipment failing upon arrival, Insight will pre-check any item from our warehouse to ensure the problem of a 'dead-on-arrival' machine does not occur.

Any faulty machines will be returned by the Configuration Centre to Insight's suppliers and the equipment will be replaced from Insight's stock cutting down on any inconvenience caused to the client.

▼ Asset Tagging

For security purposes, Insight is also able to Asset Tag your IT equipment. Clients can provide their own tags, or use our own high security, fully tested barcode tags. A full register of equipment is provided for tracking and auditing purposes.

For more information on Insight's Configuration services, please contact us on 0800 333 333 or e-mail on solutions@uk.insight.com

INSIGHT.COM/UK ▼ 0800 333 333

Insight