



## OFF-THE-SHELF SERVICES

Insight provides a range of simple Off-the-Shelf services that cater for a range of clients' IT needs, from Notebook Insurance to Technical Training. Each service is unit-based and specific packages can be tailored to meet your exact requirements.

All of Insight's Off-The-Shelf services are essential to all businesses, regardless of size or scope. They will help to ensure your valuable IT Infrastructure runs smoothly, and will provide total peace-of-mind over the lifetime of your equipment.

A summary of these services is detailed below

- ▶ **Configuration**

Insight offers a full range of IT configuration services to our clients, meaning equipment can be supplied pre-configured with any desired image direct from Insight's custom designed Configuration Centre. Operating under stringent ISO 9001:2000 quality controls, the Configuration Centre can install any required components and software images, followed by DOA testing ensuring that equipment arrives ready for immediate use. Insight also provides an Asset Tagging service, providing security and peace-of-mind.
- ▶ **Notebook Insurance**

Insight recognises that users may take mobile computers outside of protected environments - and therefore provides the breadth of cover required. Insight provides a special 'All Risks' insurance policy that offers cover against Theft, Fire, Flood and Accidental Damage when being used at work or school, at home, in a hotel, in another building or when travelling at home or abroad.
- ▶ **IT Equipment Hire**

Insight is able to supply computer equipment for hire from all major suppliers. This service covers all major IT equipment, including workstations, servers, printers, projectors, PCs, video-conferencing equipment and laptops, ensuring Insight can meet all your IT needs for short or long-term computer rental.
- ▶ **Extended Warranty**

Insight offers the widest range of manufacturer warranties in the channel. Extending your warranty cover allows for better planning of your IT budget, ensuring no hidden costs, and full use of your equipment for the lifetime of the unit. This minimises downtime, whilst maximising profitability.
- ▶ **Training**

Insight understands that to get the most out of your technology, you need to make sure your employees are effectively trained. Insight offers training for hardware and software products, in addition to a broad range of other training services including business and management skills.

For more information on Insight's Off-The-Shelf offerings, please contact us on 0800 333 333 or email [solutions@uk.insight.com](mailto:solutions@uk.insight.com)

**INSIGHT.COM/UK ▼ 0800 333 333**