

# SOFTWARE SERVICES

## LICENSE RECONCILIATION SERVICE ENSURING FULL SOFTWARE COMPLIANCY

Software compliance is an increasingly important issue for clients. It is imperative for organisations to understand what software is deployed and equally important to understand exactly what software is actually used within an organisation before making any investments or changes.

A Software Asset Management Solution can answer these questions once employed, but this does not collate past information to determine the current licensing status. Insight's License Reconciliation Service (LRS) can deliver this visibility

### ▼ The Solution

The LRS process involves comparing the installed and used software products with existing software license entitlement, providing comprehensive reports and recommended actions to ensure full compliance.

### ▼ The Process

#### 1. Inventory

As part of the LRS process, Insight helps you achieve a high quality technical inventory through utilising tools available in-house. Insight also helps you collate all the license information within the company, usually starting with the purchase history information.

#### 2. Reconciliation

This stage is carried out in two steps:

- (i) Consolidating all the license information to the usable licenses
- (ii) Reconciling these usable licenses with the installed software products

This reconciliation is done automatically with our internal knowledge base, Powerline, to assure reproducible and reliable results. Powerline takes into consideration all of the licensing intricacies which can exist (for example Up-/Downgrade and Technology guarantee).

#### 3. Preliminary Report

The results of the reconciliation stage are then collated into a report and Insight will provide advice on how best to address any gaps in your software compliance which are now visible.

#### 4. Consolidation

The consolidation phase involves the client implementing the agreed actions in-house. This will vary on a case-by-case basis and may involve de-installations and searching for more licenses.

#### 5. Second Reconciliation - Final Report

After updating the data, Insight will perform a second reconciliation and produce a final report. This report accurately documents the licensing compliancy status of your organisation and provides the basis to procure any additional licenses if required.

#### Vendor Acceptance

Many clients require certification about their compliance status. All of the major software vendors accept Insight's LRS process as a proof of being licensed correctly and some of them will certify this status officially.

#### The Benefits

There are three major benefit areas of the LRS process:

##### Transparency

- Knowing your exact licensing status
- Having a base for implementing a SAM solution

##### Financial Aspects

- Having the knowledge to negotiate new license contracts
- Providing the opportunity to allocate licenses between daughter companies
- Purchasing only the licenses you really require

##### Legal aspects

- Having a documented base to show the exact licence situation

For more information on Insight's License Reconciliation Service, please contact the SAM team at [samteam@uk.insight.com](mailto:samteam@uk.insight.com)

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